

SME TARIFF GUIDE



What's new?

- > We're the No.1 UK network for the sixth year running
- > Unlimited data plans
- > The 5GEE city rollout continues

NETWORKING

Six years running



WHERE
BIG DREAMS

HAPPEN
FASTER

5

G

WHY JOIN THE UK'S NO.1 NETWORK



OUR NETWORK MEANS BUSINESS

RootMetrics has named us the UK's no.1 network for the sixth year in a row.



THE 5G ROLLOUT CONTINUES

5GEE is live in nine UK cities right now, with seven more planned by the end of 2019.



GETTING THE BEST OUT OF OUR NETWORK

There are loads of extra benefits when joining EE Business. With our Business Select plans you get to personalise your plan. Choose whether you want extra data or options to do business abroad.



WORK WITH MORE FREEDOM

With 4GEE WiFi, customers can connect up to ten tablets or computers wherever they get the job done best.



NOT ALL WORK AND NO PLAY

EE customers get access to entertainment they love, with offers from Apple Music, BT Sport, Amazon Prime Video, and MTV Play. And customers also get free EU roaming.

4G HANDSET PLANS

Customers get to choose a phone they love, pick their data allowance and add some seriously handy extras. Calls and texts are unlimited and because our customers have personalised their plan, the bill won't surprise them either.

			24 month plan		24 month plan				36 month plan			
	Business		Business Unlimited		Business Extra				Business Extra			
Data	1GB	2GB	Unlimited		5GB	10GB	20GB	50GB	10GB	20GB	40GB	100GB
UK & Europe (roaming) Minutes	Unlimited		Unlimited		Unlimited				Unlimited			
UK & Europe (roaming) Texts			Unlimited		Unlimited				Unlimited			
International Direct Dial Minutes & Texts			180 minutes and 180 texts for international calls & texts from the UK to Europe		180 minutes and 180 texts for international calls & texts from the UK to Europe				180 minutes and 180 texts for international calls & texts from the UK to Europe			
BT Sport app access			Included		Included				Included			

Business Select plans come with:

- Unlimited minutes and texts for use in UK and EU roaming
- 50GB of data (30GB fair use in the EU)
- BT Sport app included in plan
- 180 minutes and texts to call the EU from the UK

	24 month plan
	Business Select
Data	Inclusive booster benefit (customer chooses one of the options below):
50GB	Swappable options • Double Data – Doubles the data from 50GB to 100GB • ROW Roaming – 1000 mins, 1000 texts and 1GB data to use whilst roaming outside of the EU in selected countries • IDD Boost – 1000 minutes and 1000 texts from UK to EU (this is in addition to the 180 that come as standard)

Prices exclude VAT of 20%.. Calls and text allowances are to call/text UK mobiles and landlines starting 01, 02 and 03 when in UK or EU/EEA; to call/text EU/EEA mobiles & landlines when roaming in EU/EEA (outside UK); Jersey, Guernsey & Isle of Man treated as EU/EEA. Calls to 084, 087, 09 & 118 numbers are not included; you'll be charged EE's Access Charge of 40p/min plus the applicable service charge (see ee.co.uk/ukcalling). Calls to 070 numbers cost up to 63p/min. Inclusive data is for use in the UK & EU/EEA. Data fair use policy may apply. See EE Price Guide for Small Business at www.ee.co.uk/businessterms for countries covered by roaming and international allowances. Deposit needed for roaming in limited circumstances. Other terms apply, see ee.co.uk/businessterms. *IDD Boost of 1000 mins & 1000 texts is a boost up from 180 mins and 180 texts. The total is not 1180 mins and texts.

5G HANDSET PLANS

If your customers upgrade any of their devices to 5G-enabled ones, they'll be able to download files and access information almost instantly. And do so much more.

	24 month plan			
	Business Extra		Business Unlimited	
Data	10GB	20GB	50GB	Unlimited
UK & Europe (roaming) Minutes Unlimited	Unlimited		Unlimited	
UK & Europe (roaming) Texts	Unlimited		Unlimited	
International Direct Dial Minutes & Texts	180 minutes and 180 texts for international calls & texts from the UK to Europe		180 minutes and 180 texts for international calls & texts from the UK to Europe	
BT Sport app access	Included		Included	

Business Select plans come with:

- Unlimited minutes and texts for use in UK and EU roaming
- 50GB of data (30GB fair use in the EU)
- BT Sport app included in plan
- 180 minutes and texts to call the EU from the UK

	24 month plan	
	Business Select	
Data	Inclusive booster benefit (customer chooses one of the options below):	
50GB	Swappable options • Double Data – Doubles the data from 50GB to 100GB • ROW Roaming – 1000 mins, 1000 texts and 1GB data to use whilst roaming outside of the EU in selected countries • IDD Boost – 1000 minutes and 1000 texts from UK to EU (this is in addition to the 180 that come as standard)	

	Only on 5G plans			
	10GB	20GB	50GB	Unlimited
MobileIron Threat Defense	✓	✓	✓	✓
Data Reserve	✓	✓	✓	

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SIM PLANS

Has your customer already got their favourite device? Awesome. They can grab a business SIM plan from us, pick the basics (like their data allowance), and we'll make sure their monthly bill never surprises them, and whether they want to upgrade to speedy new 5GEE.

4G - 12 month							
Select	Standard				1 Month		
50GB*	1GB	5GB	10GB*	20GB	1GB	5GB	10GB
£23*	£12	£15	£18*	£20	£15	£20	£25
BT Sport SD	BT Sport SD						

Unlimited calls and texts

5G - 12 month							
Select	Standard				1 Month		
50GB*		5GB	10GB*	20GB		5GB	10GB
£27*		£19	£22*	£24		£24	£29
BT Sport HDR	BT Sport SD						

Unlimited calls and texts

MobileIron Threat Defense and Data Reserve

Select Swappable Features

With our SIMO Select plan customers can choose the features they need each month

Business Zone Roaming**
200 mins and 200 texts

Swappable

EU IDD
200 mins and 200 texts

Swappable

Double Data - 4G only

Unlimited - 5G only

4G - 24 month			5G - 24 month		
5GB	10GB*	20GB	5GB	10GB*	20GB
£15	£18*	£20	£19	£22*	£24
BT Sport SD			BT Sport SD		

MobileIron Threat Defense and Data Reserve

*New price plan

**Countries included: USA, US Virgin Islands, Canada, Australia, New Zealand, China, India,Israel, Singapore, Turkey

Prices exclude VAT of 20%. Subject to business registration and credit check. Minimum term applies. Calls and text allowances are to call/text UK mobiles and landlines starting 01, 02 and 03 when in UK or EU/EEA; to call/text EU/EEA mobiles & landlines when roaming in EU/EEA (outside UK); Jersey, Guernsey & Isle of Man treated as EU/EEA. Calls to 084, 087, 09 & 118 numbers are not included; you'll be charged EE's Access Charge of 40p/min plus the applicable service charge (see ee.co.uk/ukcalling). Calls to 070 numbers cost up to 63p/min. Inclusive data is for use in the UK & EU/EEA. Data fair use policy may apply. See EE Price Guide for Small Business at www.ee.co.uk/business/terms for countries covered by roaming and international allowances. Deposit needed for roaming in limited circumstances. The monthly price will go up by RPI in each year of your agreement. Other prices may increase as well. You own device 6 months from plan start date. You will not get 4G speeds using a 3G only phone. Other terms apply, see ee.co.uk/business/terms.

DUAL SIM

Having a separate phone for work and another for personal use can be a hassle, but it no longer needs to be. Dual SIM is a clever little innovation which gives customers two numbers on their phone so they can use one number for work and the other for their home life.

Simply select an EE Business Plan from page 4 and add Dual SIM to get a second number.

Note: Dual SIM is activated via an e-SIM. Suitable dual sim capable handset required. Standard SIM only plan is also compatible with an eSim.

TWO YOUS,
NOW ON
ONE PHONE

Whatever hat you wear, bring your
work life and home life together
with **Dual SIM.**



TABLET PLANS

Our business tablet plans give our customers a predictable monthly bill. They choose the data they need, add handy extras, and we'll take care of the rest.

Tablet	UK & EU Data						UK, EU and selected Rest of World countries	
	'5x' data for £5 more				'5x' data for £5 more			
24 Month plans	2GB	5GB	25GB				2GB	2GB
23 Month plans				4GB	10GB	50GB		
Low end tablet	£12	£17	£22	£12	£17	£22	£17	£22
Entry Tablet	£17	£22	£27	£17	£22	£27	£22	£27
Core Tablet	£27	£32	£37	£27	£32	£37	£32	£37
Premium Tablet	£32	£37	£42	£32	£37	£42	£37	£12
Top end Tablet	£42	£47	£52	£42	£47	£52	£47	£52
Access to BT Sport			✓			✓		✓
Speed	Our Fastest 4G speed						Our Fastest 4G speed	

Countries included

Calls, texts and data while roaming in the EU: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Guadeloupe, Germany, Gibraltar, Greece, Guadeloupe (France), Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, St Barthélemy, St Martin, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City

Selected ROW countries included: USA, Canada, Australia, New Zealand, China, Turkey, Israel, India, Singapore

Prices exclude VAT of 20%. Subject to business registration and credit check. Minimum term applies. Text allowances are to text UK mobiles when in UK or EU/EEA; to text EU/EEA mobiles when roaming in EU/EEA (outside UK); Jersey, Guernsey & Isle of Man treated as EU/EEA. Inclusive data is for use in the UK & EU/EEA. Data fair use policy may apply. See EE Price Guide for Small Business at www.ee.co.uk/business/terms for countries covered by roaming and international allowances. Deposit needed for roaming in limited circumstances. You own device 6 months from plan start date. Other terms apply, see ee.co.uk/business/terms. Compatible laptop/tablet, an enabled device like a USB modem (which you may need to buy) and coverage required. Plans are for mobile internet use only. Supports up to 10 compatible devices. Signal range up to 10m. The more devices you have connected to your mobile WiFi device at the same time, the slower your internet connection will be. Must be charged periodically in order to power devices. Battery life depends upon type of device connected & level of charge in 4GEE WiFi device.

MOBILE BROADBAND PLANS

We've designed our mobile broadband around our customers. They pick a 4GEE or 5GEE WiFi device (or use their own), and choose the data they need. Add any extras and we'll handle the rest.

4G						
UK and EU Data						
24 month plans	4GB	6GB	12GB	20GB	25GB	50GB
Monthly cost	£10	£12	£14	£17	£20	£25
1 month plan	4GB	6GB	12GB	20GB	25GB	50GB
Monthly cost	£11	£13	£15	£18	£21	£26
Speed	Our fastest 4G					
UK, EU and selected Rest of World countries						
24 month plans* 2GB 5GB	2GB			5GB		
Monthly cost £15 £20	£15			£20		
1 month plan** 2GB 5GB	2GB			5GB		
Monthly cost	£16			£21		
Speed	Our fastest 4G					

5G			
UK and EU Data			
24 month plans	25GB	75GB	150GB
Monthly cost	£30	£55	£75
Speed	5G		

5G plans are only available when purchased with a 5G compatible device

* 24 month plans are Mobile Broadband only
** 1 month plans are Mobile Broadband and Mobile Broadband SIMO

Countries included

Calls, texts and data while roaming in the EU: Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Guadeloupe, Germany, Gibraltar, Greece, Guadeloupe (France), Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion Islands, Romania, St Barthélemy, St Martin, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, Vatican City. **Selected ROW countries included:** USA, Canada, Australia, New Zealand, China, Turkey, Israel, India, Singapore, US Virgin Islands.

BUSINESS CONNECT

Make managing business mobiles a doddle

With all their 4G- and 5G-enabled devices on one shared plan, Business Connect is the simple, secure way for customers to manage them.

Why it's great

- 1 Flexibility** – where you need it. Simple to bill and just how your customers want it. Put all devices on one plan.
- 2 Award-winning MobileIron security built-in** – customers can feel confident their company and client data will stay secure on every device.
- 3 Optional international allowances** – one bundle for roaming minutes and texts in key global business destinations, and calling abroad from the UK.
- 4 Monthly costs, under control** – we'll let you know when you've used 80% and 100% of your data, and give you the option to add a spend limit on each connection.

Data limit alerts need to be set up by the customer before they start working. Customers can receive them via a specified mobile number or by email. They won't receive the alerts if this step isn't completed.



BUSINESS CONNECT PLANS

Shared allowances

The account level add-ons can be stacked up to 950GB. The prices shown here are that starting price points

Shared data

Term	24 and 36 months			
Monthly Cost	£40	£80	£200	£400
Allowance	10GB	20GB	50GB	100GB

IDD and Roaming add-ons

Term	24 and 36 months	24 and 36 months	1 month
Monthly Cost	£50	£100	£100
Allowance	500 IDD minutes and texts to EU and BZ* and 500 roaming Business Zone minutes and texts	1000 IDD minutes and texts to EU and BZ* and 1000 roaming Business Zone minutes and texts	500 IDD minutes and texts to EU and BZ* and 500 roaming Business Zone minutes and texts

Device and SIMs

Mobile Sharers (With access to shared data)

Term	24 and 36 months					
Monthly cost 4G	£10	£15	£20	£25	£30	£35
Monthly cost 5G	£15	£20	£25	£30	£35	£40

Allowance

Colleague to colleague and Landline

Unlimited UK and EU minutes and texts

Tablet Sharers	24 and 36 months			
Monthly cost 4G	£20	£30	£40	£50
Monthly cost 5G	TBC			

Mobile Broadband	24 months	
Monthly cost 4G	£7	
Monthly cost 5G	£12	£40

SIMO	24 months	30 days
Monthly cost 4G	£13	£15
Monthly cost 5G	£18	£20

Data SIMO	24 months	30 days
Monthly cost 4G	£5	£8
Monthly cost 5G	£10	£15

Allowance

Unlimited UK and EU minutes and texts

Individual extras

Term	30 days						
Monthly cost 4G	£5	£6.50	£8.50	£12.50	£16.50	£20	N/A
Monthly cost 5G	N/A	N/A	£13.50	£17.50	£21.50	£25	£30
Allowance	500MB	1GB	2GB	4GB	8GB	12GB	20GB

IDD	24M	36M	1M
Monthly cost	£3	£2.50	£10
Allowance	180 minutes from UK to EU & USA		

Roaming	1M
Monthly cost	£10
Allowance	250 mins/250 text/250 MB data in BZ*

*Business Zone countries: Australia, Canada, China, India, Israel, New Zealand, Singapore, Turkey, USA and US Virgin Islands.

INTERNATIONAL ADD-ONS

Roaming Data		Term	Data	Cost	Note
Travel Data Pass	USA & Canada	1 day	500MB	£4.00	Available to customers with no Max Plan or Add-on
	Australia, China, India, Mexico, New Zealand, South Africa, Thailand, Turkey & UAE	1 day	500MB	£5.00	
	45 other Rest of World Countries**	1 day	150MB	£5.00	
Max Data Pass	China, India, South Africa, Thailand, Turkey & UAE	1 day	500MB	£5.00	Only available for customers with Max Add-on or a Consumer Max Plan*
	45 other Rest of World Countries**	1 day	150MB	£5.00	
Rest of World	Roaming Talk, Text & Data add-ons	Term	Mins, Text & Data	Cost	
	Talk and Text When in USA, Canada, UAE, Turkey, and Australia	1 day	Unlimited mins & text	£5	
	Talk and Text Calling to and from USA, Canada and US Virgin Islands	24 months	180 mins & 180 texts	£2.50	
	Business Zone Roam Extra Talk, Text and Data When in Business Zone 2019	1 month	250 mins 250 texts 250MB data	£10.00	
	MAX Rest of World add-on Talk, Text and Data When in Australia, Canada, Mexico, New Zealand and USA	12 month	1000 mins 1000 texts 1GB data	£7.50	
		24 months	1000 mins 1000 texts 1GB data	£5.00	
	Roaming Data passes	Term	Data	Cost	
	Zone A Data Pass See list of countries below	1 day	40MB	£4.00	
		1 day	100MB	£7.00	
		7 days	250MB	£20.00	
		7 days	750MB	£40.00	
		1 year	2GB	£100.00	
International Calling	Calling abroad from UK	Term	Mins	Cost	
	Europe Zone	1 month	50 mins	£2.50	
		1 month	100 mins	£5.00	
		1 month	250 mins	£9.00	
	Rest of World Zone (38 countries)	1 month	50 mins	£4.00	
		1 month	100 mins	£8.00	
		1 month	250 mins	£18.00	
	USA & Canada	1 month	500 mins	£5.00	
	Ireland (Only available to customers registered in NI)	1 month	Unlimited Calls & Texts	£5.00	

Travel Data Pass

No chance of an unexpected bill

Customers can't run over their data. If they use up their daily allowance we'll let them know and ask if they want to buy more.

Only when they use their phone

Opt in once and they'll only be charged on days they use data and no need to remove it when they get home. They can also opt out at any time.

Opt in by text

They just text **Travel** to 150 and they're all set up.



International Calling

It's easier than ever for our customers to make international calls with our range of Europe and Rest of World calling Extras.

All prices are ex VAT

More roaming add ons can be found on our roaming tool at <http://business1.ee.co.uk/small-business/roaming>. Terms & Conditions, and details on included countries and zones for roaming, data pass and international calling products can be found in the Small Business price guide at <https://ee.co.uk/business/small/help/terms-and-conditions/business-terms-and-conditions/> *Max Data Pass – Max Add on and Consumer Max plan already include allowances for some of the countries included in Travel Data Pass. ** Details of included countries can be found at ee.co.uk/business/small/international-business/travel-data-pass.

VALUE ADDED SERVICES

MobileIron Cloud

The simple way to manage content, settings and security on all company devices

Keep business information safe with MobileIron Cloud. The user friendly cloud-based system functions on multiple OS platforms and gives customers the ability to be flexible and reactive in their security approach. Not only that but customers can wipe lost devices, push work files to specific users and manage all apps and content, to give them peace of mind.

MobileIron for Business Connect customers	Inclusive
MobileIron Bronze for single user plans	£2 per month, per licence
MobileIron Silver for all plans	£4 per month, per licence

Each device requires its own licence and customers need to purchase a minimum of 5 licences to start.

Pocket Landline

All the benefits of a landline, without the landline

Get a local landline number that rings straight to a mobile so important calls aren't missed.

First
3 months
free

Monthly cost 12 month plan	1-to-1	1-to-many		Many-to-1
		Up to 5 phones	Up to 10 phones	
EE Plan	£10	£15	£25	£10 per landline number

Prices excl. VAT of 20%.
Use of MobileIron Cloud is subject to MobileIron End User licence agreement.
12 month Minimum Term Commitment or longer applies to all MobileIron subscriptions.



AUTO MATE

Smart fleet management made easy

A simple plug-and-play system that installs in minutes and makes managing a fleet of vehicles easy.

- > **It monitors customers' investments** – Real-time activity alerts ping their mobile if something looks suspicious. They can also use the app or online portal to see where their vehicles are 24/7.
- > **It saves time, effort and money** – It automatically delivers mileage and expense reports straight to the desktop. It can flag engine trouble and battery problems before it takes vehicles off the road.
- > **It revs up customer service** – It provides customers with instant visibility to see the nearest driver to the job location, speeding up response times.
- > **It reduces paperwork headaches** – Customers can ditch the post-it notes and set up handy reminders for things like fleet services, MOT and road tax renewals.



AUTO MATE

Pricing

Term	Monthly cost per vehicle	Upfront cost per vehicle
24 month plan pay upfront	£11	£49

Features	Fleet manager		Driver	
	Mobile app	Web portal	Mobile app	Web portal
Track vehicles in real time Customers can see all their vehicles across the UK and EU.	✓	✓	✓	✓
Send the nearest driver to a job or delivery Reduce fuel consumption and keep customers happy.	✓	✓		
Group your fleet into different categories Group vehicles into different categories.	✓	✓		
Monitor vehicle health With early warnings for things like flat batteries.	✓	✓	✓	✓
Live and historic snal trails Check drivers have stuck to routes and speed limits.	✓	✓	✓	✓
Odometer readings Monitor vehicle mileage and track lease periods, tyre changes and more.	✓	✓	✓	✓
Record business and private mileage			✓	✓



